EDGE ACTION PLAN FOR PINETOP-LAKESIDE PUBLIC LIBRARY

COMMUNITY VALUE

No action items have been added from this strategic area.

ENGAGING THE COMMUNITY

Indicator	Action item	Last activity	Status
4.3	Survey patrons annually about public technology use and outcomes in eGovernment	6/12/14	Not started
4.3	Survey patrons annually about public technology use and outcomes in Education	6/12/14	Not started
4.3	Survey patrons annually about public technology use and outcomes in Health & Wellness	6/12/14	Not started
4.4	Conduct an evaluation of the effectiveness of digital literacy programs and services annually to ensure you are meeting your community's technology needs.	6/12/14	Not started
4.4	Conduct an evaluation of the effectiveness of outreach activities annually to ensure you are connecting with your community and reflecting their technology needs in your digital literacy programs and services.	6/12/14	Not started
5.2	Provide and maintain a roster of community organization to help distribute materials about library technology services	6/12/14	Not started
6.2	Conduct annual survey to gather feedback from the community and includes question about patron satisfaction with library technology	6/12/14	Not started
6.2	Conduct annual survey to gather feedback from the community and includes question about personal importance of library technology	6/12/14	Not started
6.2	Conduct annual survey to gather feedback from the community and includes importance of library technology to others in the community	6/12/14	Not started

ORGANIZATIONAL MANAGEMENT

Indicator	Action item	Last activity	Status
8.2	Review technology related performance as part of annual employee evaluations.	6/12/14	Not started
8.2	Include expectations for technology performance in annual goal setting for public services staff.	6/12/14	Not started
9.4	Provide wireless-enabled printers so patrons who connect to the public Wi-Fi have the ability to send documents to various printers within the network.	6/12/14	Not started
9.4	Provide multimedia production equipment (e.g. digital cameras, audio recorders, video cameras) for in-library public use.	6/12/14	Not started
10.1	Perform speed tests on public computers to compare advertised and actual bandwidth speed.	6/12/14	Not started
10.3	Monitor patron computer use through the collection of the number of wireless sessions.	6/12/14	Not started